# **Provider Network News**

## **DETROIT WAYNE INTEGRATED HEALTH NETWORK**

July - Sept. 2024



## **Celebrate National Wellness Month**

## What is Wellness?

## Wellness is not the absence of disease, illness, or stress, but the presence of:

- Optimal physical and behavioral health;
- Purpose in life;
- Active involvement in satisfying work and play;
- Joyful relationships; and
- Happiness.

(Dunn, 1961)

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## THE COMPLIANCE CORNER

FOURTH QTR



# PROVIDER NETWORK EDITION

# An update from our VP of Compliance



Sheree Jackson, MA, CHPC

Minimizing fraud, waste, and abuse (FWA) risk is crucial for maintaining the integrity of healthcare systems and ensuring that resources are used effectively. FWA not only leads to significant financial losses but can also undermine trust in behavioral healthcare providers.

Effective management of FWA risks can enhance operational efficiency and improve the quality of care, as funds saved can be redirected to vital services and initiatives. Furthermore, a strong commitment to minimizing FWA fosters public confidence and supports the ethical delivery of behavioral healthcare, ultimately benefiting patients and communities alike.

#### In this newsletter you will find: Essentials for maintaining patient trust & FWA initiatives. Keep Reading!

## **Compliance First**

UPDATES ON FRAUD, WASTE, AND ABUSE (FWA) REGULATIONS FOR BEHAVIORAL HEALTHCARE PROVIDERS FOCUS ON SEVERAL KEY AREAS



Training Requirements:

Conduct regular staff training on recognizing and reporting fraud, waste, and abuse (FWA).

Reporting Obligations: Report suspected FWA incidents to CMS or the OIG promptly.

Screening and Monitoring: Screen employees and vendors for federal program exclusions and monitor licensure changes.

Documentation Standards:

Maintain strong documentation to substantiate claims and ensure compliance, reducing audit risks.

Compliance Plans: Develop and update compliance plans for preventing and responding to FWA.

Auditing and Monitoring: Perform internal audits to identify FWA risks and establish reporting systems.

Whistleblower Protections: Inform employees about protections against retaliation for reporting suspected FWA.

State Regulations: Stay informed about state-specific FWA compliance requirements.

Staying informed about FWA regulations through regular training, being well informed about regulatory changes, and participation in professional organizations is crucial for compliance and risk mitigation.



# Have you heard about our Crisis Care Center?

LOCATED IN DETROIT AT 707 W. MILWAUKEE STREET.

The care center provides specialized care for individuals in crisis. The center offers crisis walk-ins, crisis stabilization, and a peer-led program called BEST (Building Empowered Supportive Transition).

Compliance Hotline 313.833.3502 | Compliance@dwihn.org WWW.DWIHN.ORG

## **Managed Care Operations**

Providers are the lifeline of DWIHN. Without them, we would not be able to care for or improve the lives of the people that we are entrusted to serve. Managed Care Operations (MCO) has adopted the following mission and goals:

## **MCO** Mission

To partner with competent, caring behavioral health providers with a demonstrated track record and commitment to the improvement of the lives entrusted to the people that DWIHN serves.

## **MCO Departmental Standards**

- Provide excellent customer service to providers, other DWIHN departments and external organizations
- Develop and maintain efficient operation
- Comply with and/or exceed regulatory, accreditation and ICO standards

The MCO Department is committed to supporting you with excellent customer

service. As you are aware each provider organization has an assigned Provider Network Manager (PNM) dedicated to assisting you with the terms and conditions of your contract with DWIHN; as well as any other needs you may have.

## **MCO Hours of Operation**

MCO hours of operation are 8:00 am to 5:00 pm, Monday-Friday. Feel free to reach out to your PNM at any time via email or phone. Please refer to our website for your PNM contact information by clicking the link below:

https://www.dwihn.org/providers-mco-contract-assignments

## **ATTENTION: Outpatient, Residential and SUD Providers**

#### FY 24-25 Contract Renewal Season

First of all, many thanks for partnering with DWIHN in achieving its mission in providing services that facilitate individuals to maximize their level of function and create opportunities for quality of life.

Please be advised that your current contract will expire September 30, 2024; therefore, DWIHN will begin the Pre-Contracting process by electronically sending you a Pre-Contracting Packet to complete. Eligibility for contract renewal for FY 24-25 is contingent upon the timely and accurate submission of your Pre-Contracting Packet for approval. In preparation, please perform the following steps:

- Confirm credentialing status with your Provider Network Manager (PNM)
- Provide proof of general, professional, auto and workers compensation insurance with DWIHN indicated as additional insured and certificate holder with a minimum expiration date through October 2024
- Confirm Active <u>SAM.Gov</u> registration and CAGE Number
- Confirm NPI Number

Should you have any questions about the FY 24-25 Contract Renewal process do not hesitate to contact your PNM.

Once again thank you for partnering with DWIHN; we look forward to another successful year in serving the people we have been entrusted to serve.

## **Provider Resources**

#### **COMPANY CHANGES**

Whenever there is a change to your company, please contact your PNM immediately. In order to remain compliant with this process, you must also complete a <u>Provider Request Form</u> for any of the following changes:

- Company/Provider Name
- All changes in executive management staff
- Office Hours
- Telephone Number
- No longer accepting new people (within 7 days)
- Provider Affiliation Change (i.e. merger)
- Addition or deletion of service(s)
- Addition/change in program location (new or existing)
- Sanctions, suspensions or termination of credentialed practitioner staff members in your organization
- Provider Closure (business or locations)

#### REMINDERS

- Update/maintain Staff Records in MH-WIN (adding or terminating staff)
- Maintain active and required Insurance while under contract
- Complete the Provider Capacity form when experiencing capacity issues that could potentially prevent provision of services (CRSP providers only)
- Review/maintain dis-enrollment queue daily your numbers should be at 0-1 (CRSP providers only)

#### **PROVIDER MEETINGS**

DWIHN hosts meetings in accordance with the following schedule:

- CRSP I Outpatient Every 6 weeks
- Residential Every 6 weeks
- CRSP Performance Indicators Follow-Up Meetings -Every30-45days

#### **DWIHN PROVIDER TOOLBOX**

Please click the linked item(s) to automatically go to the selected website or document:

- DWIHN Website www.dwihn.org
- DWIHN APP -

https://www.dwihn.org/DWIHN-Mobile-App.id.5079.htm - 19.9kb

- DWIHN New Provider Orientation PowerPoint https://www.dwihn.org/providers-networkorientation-powerpoint.pdf
- MCO Provider Contract Manager (PNM) Assignments for Outpatient Providers https://www.dwihn.org/providers-mcocontractors-outpatient-providers.pdf
- MCO Provider Contract Manager (PNM) Assignments for Residential Providers https://www.dwihn.org/providers-mcocontractors-residential-providers.pdf
- MCO Staff Phone List https://www.dwihn.org/providers-mco-staffphonelist.pdf
- DWIHN Online Provider Directoryhttps://www.dwihn.org/find-a-provider
- DWIHN Provider Manual https://www.dwihn.org/provider\_manual\_-

You can also check the DWIHN website for policies/guidance on processes and procedures at:

https://www.dwihn.org/policies



## DWIHN CRSP/Outpatient/Residential Provider Meetings Schedule

## Outpatient/CRSP Providers meeting at 10:00 am to 11:00 am Meeting Link: <u>https://dwihn-org.zoom.us/j/93220807823</u>

Residential Providers meeting at 11:30 am – 12:30 pm Meeting Link: <u>https://dwihn-org.zoom.us/j/9265362447</u>6

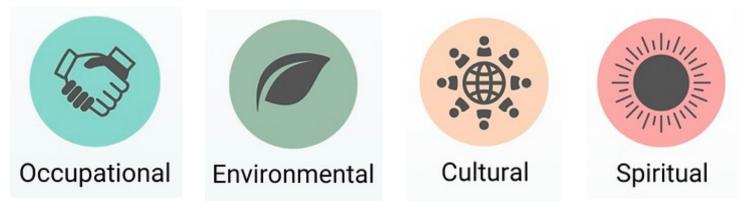
<u>Upcoming Provider Meetings Dates:</u>

August 30, 2024 October 11, 2024 November 22, 2024 January 3, 2025

Below is a link if you would like to submit questions ahead of time. <u>https://dwmha.az1.qualtrics.com/jfe/form/SV\_1zvuZX8HBig1llj</u>

# **DWIHN CONTACT INFORMATION**

For all other inquiries, please contact the respective departments below: Access Call Center - accesscenter@dwihn.org Authorizations - pihpauthorizations@dwihn.org Care Coordination - pihpcarecoordination@dwihn.org Claims - pihpclaims@dwihn.org Complex Case Management - pihpccm@dwihn.org Credentialing - pihpcredentialing@dwihn.org Customer Service - pihpcustomerservice@dwihn.org Grievances - pihpgrievances@dwihn.org MH Win - mhwin@dwihn.org Provider Network - pihpprovidernetwork@dwihn.org Residential Referrals - residential referral@dwihn.org Self Determination - selfdetermination@dwihn.org Procedure Code Workgroup - procedure.coding@dwihn.org CRSP - crspprovider@dwihn.org



## **Provider Alerts/Changes/Closures**

#### New Provider Locations:

#### **Care Connect Plus LLC**

20917 Deerfield, Farmington Hills, MI 48335

#### **Cita Angels Homecare Inc**

17520 W. 12 Mile Rd # 110, Southfield, MI 48076

**Emmanuel Care LLC** 23877 Leighwood Drive, Woodhaven, MI 48183

#### IOA, LLC

3285 Martin Road, Ste. 104, Commerce Charter Township, MI 48390

#### IOA, LLC

27442 Michigan Avenue, Inkster, MI 48141

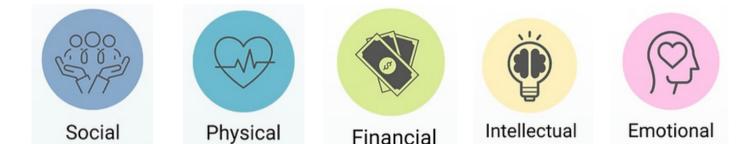
Lionessden Homes LLC 3625 S. Annabelle, Detroit, MI 48217

#### Lumen Pediatric Therapy, LLC

26210 Harper Ave, Ste. 200, Saint Clair Shores, MI 48081

#### **Paris Safe Keeping**

8437 Chalfonte, Detroit, MI 48227



#### Provider Closures:

#### Centria

32813 Middlebelt, Suite 100, Farmington Hills, MI 48334 **Community Choices - Riverwood Home** 24712 Huron River Dr.,

Rockwood, MI 48173

#### **Community Choices - Oporto Home**

30237 Six Mile Rd, Livonia, MI 48150 **Community Choices - Schuman II Home** 1401 Schuman, Westland, MI 48186

#### **Southern Care**

613 LeBlanc, Lincoln Pk, MI 48146

## Let Us Tell You About DWIHN's

## **Quality Assurance Performance Improvement Plan**

(QAPIP)





The Quality Assurance Performance Improvement Plan (QAPIP) Evaluation is an annual document that assesses and identifies DWIHN's improvements, achievements and outcomes throughout the year. The QAPIP includes the six (6) pillars that are identified in DWIHN's Strategic Plan: Customer, Access, Quality, Finance, Advocacy and Work Force Development. As part of the QAPIP Evaluation, the Work Plan identifies goals and objectives which includes an assessment of the results and noted outcomes. The QAPIP 2022 Annual Evaluation and Work Plan is available to providers, stakeholders and members on DWIHN's website at: https://dwihn.org/Quality-Assessment-Performance-Improvement-Program-QAPIP.id.1734.htm.





ACCESS, a DWIHN Provider with a special connection to the Arab American Community, is leading a capital campaign to raise \$25 million to establish a brand-new 51,000 square-foot substance use recovery center. The new ACCESS Recovery Center will offer a holistic approach to treatment and recovery, providing person-centered care tailored to individuals and families. The Center specializes in the treatment of alcoholism, drug addiction, opioid addiction, and substance misuse. It will be built in the South-end, south of Michigan Avenue and west of Wyoming Avenue, a major intersection near Southwest Detroit and Dearborn communities.



#### Detroit Wayne Integrated Health Network

707 W. Milwaukee St. Detroit, MI 48202-2943 Phone: (313) 833-2500 www.dwihn.org

FAX: (313) 833-2156 TDD: (800) 630-1044 RR/TDD: (888) 339-5588

To:	Children's Providers (SED / IDD)
From:	Cassandra Phipps (Director of Children's Initiative)
CC:	Melissa Moody (VP of Clinical Operations), Stacey Sharp (Clinical Officer),
	Daniel West (Director of PIHP Crisis Services)
Re:	Children's Crisis Clinical Review Form Update
Date:	August 12, 2024

In efforts to implement interventions to address the increased hospital recidivism rate among children in Wayne County during FY24 / Q3 (15.81%), this memo is to remind Children's Providers of completing the Children's Crisis Clinical Review Form and Crisis Plans. The goal is to remain below 15% regarding hospital recidivism.

Children's Crisis Clinical Review Form: Per 11/13/2023 memo when a member experiences a crisis event resulting in being placed out of the community into a higher level of care, the Clinically Responsive Service Provider (CRSP) is to complete the Crisis Clinical Review Form. This form is to be completed for members ages 0 to 21<sup>st</sup> birthday with severe emotional disturbances (SED) and intellectual developmental disabilities (IDD) within 48 hours and submitted to the smartsheet link on the form. The Children's Crisis Clinical Review Form is also available on DWIHN Crisis Services website https://www.dwihn.org/crisis-services



**Crisis Plan Data:** The chart below is an overview of the Crisis Plans completed by Children's Providers for FY 24 thus far. The goal is to obtain 85% completion of Crisis Plans. There is noted progress with completed Crisis Plans throughout FY24. Providers refer to Risk Matrix for more detailed information.

Disability Designation	FY 24 - Q1	FY 24 – Q2	FY 24 – Q3	FY 24 – Q4
Serious Emotional Disturbance (SED)	77%	77%	78%	Pending
Intellectual Developmental Disability (IDD)	76%	80%	81%	Pending

#### **Board of Directors**

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Crisis Plan Feedback Survey: Per 2/7/2024 memo Children's Providers whose scores are below 85% are to complete the Crisis Plan Feedback Survey quarterly to inform of barriers, solutions, and next steps to

Manny Singla, Interim President and CEO

 improve compliance of developing Crisis Plans with members.

 Survey Link
 https://forms.office.com/g/qUv3jXRcWq

#### **Due Dates:**

- Quarter 1 (October December)
- Quarter 2 (January March)
- Quarter 3 (April June)
- Quarter 4 (July September)

Due February 29<sup>th</sup> Due April 10<sup>th</sup> Due July 10<sup>th</sup> Due October 10<sup>th</sup>

Sincerely,

#### Cassandra Phipps LPC. LLP. CAADC

Cassandra Phipps, LPC, LLP, CAADC Director of Children's Initiatives Detroit Wayne Integrated Health Network



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To: Clinically Responsible Service Provider (CRSP)

From: Melissa Moody (Vice President of Clinical Operations)

CC: April Siebert (Director of Quality Improvement)

Re: IPOS Template Updates

Date: August 14, 2024

Detroit Wayne Integrated Health Network (DWIHN) has made crucial updates to the standardized

Individual Plan of Service (IPOS) based on feedback from the Michigan Department of Health and Human Services. These updates are designed to ensure that the plan clearly identifies the supports and services provided to support member goals and objectives, and to facilitate compliance with regulatory documentation requirements.

It is <u>mandatory</u> for CRSP providers to contact their PCE PM to incorporate these updates into their PCE system by September 30, 2024.

A summary of changes made to the IPOS template includes that follows:

- The addition of a text box has been added to document the rationale for completing the
- pre-plan and PCP meeting on the same day.
- A yes/no statement about being informed of services and providers available. Revisions were made to the language and questions within the HCBS section. A section was added to document the amount, scope, and frequency of services to support a goal / objective.

For a more detailed review of the updates, please attend the next Quality Operations Technical Assistance Workgroup on September 25, 2024. Your engagement in this process is vital to ensuring the best possible services for our members.

Thank you for your attention to this matter.

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Manny Singla, Interim President and CEO



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To:	Children Providers (SED / IDD) and CCBHC Providers		
From:	Cassandra Phipps (Director of Children's Initiative)		
CC:	Melissa Moody (VP of Clinical Operations), Andrea Smith (Director of		
	Innovation & Community Engagement), Ebony Redding (Special Project		
	Specialist)		
Re:	MichiCANS Trainings		
Date:	July 24, 2024		

This memo is to provide SED and IDD Children Providers and CCBHC Children Providers of MichiCANS training updated information.

MichiCANS Leadership Training: Leadership Training occurred on 7/9/24. The video recording is available via the link: https://uky.zoom.us/rec/share/gwA4W6NrhupwAHrgoDlu16gN9p92teD4Qys7lE8tppX2B75TMBsyVBAYr7zJhL5.TLGiflgOseP\_d01i

Training Certificates: It is expected staff upload any MichiCANS related training certificates to the Detroit Wayne Connect website https://www.dwctraining.com/Home.id.2.htm . Certificates are available via the TCOM website profile account for the following trainings:

- **TCOM** Orientation •
- MichiCANS Overview .
- Action Planning .
- . Supervisory Training
- MichiCANS Certificate .
- Leadership Training A certificate is not provided for this training .

MichiCANS Documents: Reference the additional MichiCANS supporting documents on the MichiCANS webpage: https://www.dwihn.org/Providers/MichiCANS

- MichiCANS Family Infographic
- MichiCANS Screener & Comprehensive Reference Guide .
- MichiCANS Screener & Comprehensive Rating Sheet .
- MichiCANS Leadership Presentation 7/9/24
- MichiCANS Soft Launch Data Presentation
- MichiCANS PCE Demonstration / Eligibility Screening Training 6/28/24 .

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Manny Singla, Interim President and CEO

MichiCANS Q&A: The next MichiCANS Q&A will be held during the Children System Transformation Meeting for Children Providers, CCBHC Providers, and Stakeholders.

Children System Transformation Meeting Friday, 8/23/24 @ 9:00am - 10:30am via zoom

https://dwihn-

org.zoom.us/j/84428504356?pwd=J8Vo8JRPFFhG0m2Pd33v5VgH4Vun7C.1

- Meeting ID: 844 2850 4356
- o Passcode: 811732

Any questions and or concerns regarding MichiCANS please email Cassandra Phipps cphipps@dwihn.org and Ebony Redding eredding@dwihn.org. Sincerely,

Cassandra Phipps LPC. LLP. CAADC

Cassandra Phipps, LPC, LLP, CAADC Director of Children's Initiatives Detroit Wayne Integrated Health Network

#### The MichiCANS Michigan's Child and Adolescent Needs and Strrengths Tool

#### LLaunchiing Octtoberr 2024



#### What is the MichiCANS?

The MichiCANS is a collaborative tool crafted to explore and communicate the needs and strengths of your child/youth and family.

#### Why is the Michigan Department of Health & Human Services transitioning to the MichiCANS?

The MichiCANS is committed to amplifying the voices of young individuals and families, ensuring that their insights are acknowledged and central to the decision-making process.



When will the MichiCANS be used? Starting in October 2024, the MichiCANS will be used when initially seeking services, as part of the screening and assessment process. Updates to the MichiCANS will occur at least annually as services continue.

How is the MichiCANS completed? The MichiCANS is completed through a collaborative process. This allows staff to listen to the story of your child and family and apply ratings to actionable needs and strengths. Together, you and your team can prioritize action steps and track changes.



How is the MichiCANS helpful to me? The MichiCANS ensures that the stories of your child and family are heard and valued throughout the assessment and care planning processes. It also guarantees quality screening and assessment standards across the state.

#### How can I learn more? To learn more about the MichiCANS, please visit the

MichiCANS webpage or the Praed Foundation website:

<u>Michigan.gov/MichiCANS</u>
 PraedFoundation.org



he Michigan Department of Health and Human Services (MDHHS) does not discriminate against physical or group on the basis of races, autional origin, color, sex, discussibility, religion, ogs, height, vegingish, familia latotus, parties considerations, or genetic information. Sex-based liscrimination includes, but is not limited to, discrimination based on sexual orientation, gender identity, gender expression, sex characteristics and pregnancy. JOHHS-Nub-1610 (12/23)



## What is Mobile Crisis?

Mobile Crisis provides short-term crisis response, crisis intervention, and stabilization for adults and children experiencing a mental health or substance use crisis in the community.

Any individual residing in Wayne County can access mobile crisis services regardless of insurance status.

Teams will respond to individuals anywhere in Wayne County.

\*Except: IP settings, jails, and crisis residential/residential facilities. (Per Medicaid Guidelines)

Mobile Crisis services are available 24/7 including holidays and weekends.





- 🗹 Individual is in Crisis
- Call DWIHN at 800-241-4949
- Phone Screening is Completed
- Mobile Crisis Team is Dispatched
- Mobile Crisis Team Responds
- ☑ De-Escalation and Crisis Intervention is Provided
- Individual is Connected to Appropriate Resources

If you are not already connected with a behavioral health provider, the Mobile Crisis Team will refer you to our follow up and support team.

Please be advised that referrals are completed internally.



## Cooling Centers

The Detroit Recreation Centers and Detroit Public Library branches are open to keep residents safe and provide relief during normal operating hours. All open Detroit Public Library locations are available during their normal operating hours for residents to stay cool.

#### **Detroit Recreation Centers:**

Website

- Adams Butzel Complex, 10500 Lyndon, Mon-Fri from 8 AM 8 PM
- Butzel Family Center, 7737 Kercheval Avenue, Mon-Fri from 8 AM 7 PM
- Clemente Recreation Center, 2631 Bagley, Mon-Fri from 8 AM 8 PM
- Farwell Recreation Center, 2711 E. Outer Drive, Mon-Fri from 8 AM 7 PM
- Lasky Recreation Center, 13200 Fenelon, Mon-Fri from 8 AM 8 PM
- Northwest Activities Center, 18100 Meyers, Mon-Fri from 8 AM 9 PM; Sat 10 AM 6 PM
- Patton Recreation Center, 2301 Woodmere, Mon-Fri from 8 AM 8 PM
- Kemeny Recreation Center, 2260 S. Fort, Mon-Fri from 8 AM 8 PM
- Crowell Recreation Center, 16630 Lahser, Mon-Fri from 8 AM 8 PM
- Heilmann Recreation Center, 19601 Crusade, Mon-Fri from 8 AM 8 PM

#### **Detroit Public Library Branches:**

Vebsite

- Bowen Branch, 3648 W. Vernor, Mon, Wed & Sat, 10 AM 6 PM; Tues & Thurs, 12 PM 8 PM
- Campbell Branch, 8733 W. Vernor Hwy, Mon & Wed, 12 PM 8 PM; Tues, Thurs & Sat, 10 AM 6 PM
- Chandler Park Branch, 12800 Harper, Mon, Wed & Sat from 10 AM 6 PM; Thurs 12 PM 8 PM
- Chaney Branch, 16101 Grand River, Mon, Wed & Sat, 10 AM 6 PM; Tues & Thurs from 12PM 8 PM
- Duffield Branch, 2507 W. Grand Blvd, Mon, Wed & Sat from 10 AM 6 PM; Tues & Thurs, 12PM 8 PM
- Edison Branch, 18400 Joy Road, Mon & Wed from 12 PM- 8 PM; Tues, Thurs & Sat from 10 AM 6 PM
- Elmwood Park Branch, 550 Chene, Mon, Wed & Sat from 10 AM 6 PM; Tues & Thurs from 12 PM- 8 PM
- Franklin Branch, 13651 E. McNichols, Mon, Wed & Sat from 10 AM 6 PM; Tues & Thurs from 12 PM 8 PM
- Hubbard Branch, 12929 W. McNichols, Mon. & Wed. from 12 PM 8 PM; Tues, Thurs & Sat from 10 AM 6 PM
- Jefferson Branch, 12350 E. Outer Drive, Mon & Wed from 12 PM- 8 PM; Tues, Thurs & Sat from 10 AM 6 PM
- Knapp Branch, 13330 Conant, Mon, Wed & Sat from 10 AM 6 PM; Tues & Thurs from 12 PM- 8 PM
- Lincoln Branch, 1221 E. Seven Mile Road, Mon & Wed from 12 PM 8 PM; Tues, Thurs & Sat from 10 AM 6 PM
- Parkman Branch, 1766 Oakman Blvd, Mon & Wed from 12 PM 8 PM; Tues, Thurs & Sat from 10 AM 6 PM
- Redford Branch, 21200 Grand River Ave, Mon & Wed from 12 PM 8 PM; Tues, Thurs & Sat from 10 AM 6 PM
- Sherwood Forest Branch, 7117 W. 7 Mile Road, Mon, Wed & Sat from 10 AM 6 PM; Tues & Thurs from 12 PM 8 PM





# Courageous Conversation YOU NARCAN SAVE LIVES NALOXONE TRAINING





NARCAN

Youth United is offering Naloxone Training to gain the knowledge and skills needed to save lives!

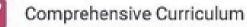
## COME JOIN US AS WE LEARN:



Essential Life-Saving Techniques



Empowerment and Confidence



## SAVE THE DATE

SEPTEMBER 9TH, 2024 5-7PM 8726 WOODWARD ST, DETROIT,MI 48202

\*THERE WILLL BE DINNER PROVIDED AND GIVEAWAY RAFFLES\*

# OF THE SUMMIT

## 2024 DETROIT VA COMMUNITY MENTAL HEALTH SUMMIT IN-PERSON & VIRTUAL

## Sept 12<sup>th</sup> 8:30am-4:30pm Henry Ford Detroit Pistons Performance Center 6201 2<sup>nd</sup> Ave, Detroit, MI

(Doors open at 7:30am)

Register for either In-Person or Virtual at 2024 Detroit VA Mental Health Summit



Advance registration recommended. In-person seating is limited. Questions? Email <u>ann.usitalo@va.gov</u> The Summit is free and open to all – VA & community staff, providers, Veterans, families, & community partners.

## AGENDA

8:30am Welcomes & VA Senior Leadership Address Mr. Alfred Montoya VA Acting Assistant Undersecretary

9:15am Suicide Prevention: Supporting Al/AN Veterans & The COMPACT ACT

10:30am Understanding Trauma, PTSD & Trauma Treatment

11:30am Lighting the Path: Spiritual Care in Addressing Moral Injury

#### 12:30pm Lunch

1:30pm Homelessness: Overcoming & Adapting

2:30pm Accessing VA Care & Benefits

3:30pm Resource Tables

Approved for 5.5 CEs for: JA-IPCE, ACCME/ACCME-NP, ANCC, APA, NYSED-P, ASWB, NYSED SW, ACHE, AOTA, NBCC (CRCC pending)



U.S. Department of Veterans Affairs Veterans Health Administration Detroit VA Healthcare System

# 9.13.24 DETROIT, MICHIGAN CELEBRATE RECOVERY VAALK &

BELLE ISLE, SCOTT FOUNTAIN 9 AM Registration 11 AM Program 12:15 PM Recovery Walk Begins Food & Other Activities after Walk 3:00 PM Adjourn

If you need access

to care, contact:

County - Macomb - MCCMH 1 (855) 996-2264

County - Oakland - OCHN 1 (800) 231-1127 County - Wayne - DWIHN 1 (800) 241-4949

#### FREE, FAMILY EVENT

FOOD, FUN, GAMES & MUSIC.

6

GUEST SPEAKER NFL 3x ALL PRO

Salar Bar

25<sup>th</sup> Annual Substance Use and Co-Occurring Disorder Hybrid Conference

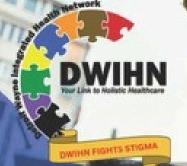


# Sept. 16-17, 2024



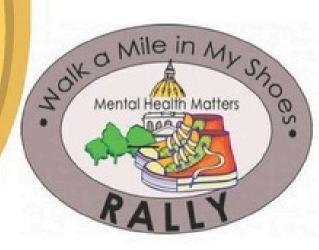
Virtual

The Michigan Department of Health and Human Services, through the Community Mental Health Association of Michigan, has provided funding for this initiative through a Federal Community Mental Health and Substance Abuse Block Grant.



# 2024 WALK A MILE IN MY SHOES SEPTEMBER 17, 2024 STATE CAPITOL LANSING, MI

Let's celebrate 20 years of Walk A Mile In My Shoes from 2004 to 2024. Wear your purple polo and receive a special commemorative lapel pin.



To receive your commemorative lapel pin. please order here https://form.jotform.<u>com</u>/202186513599058t

## YOUTH MOVE DETROIT PRESENTS...



# BARBIEVSKEN SKATEPARTY Friday, September 20, 2024

Riverside Arena Skating Rink 36635 Plymouth Rd, Livonia, MI 5:30pm-7:30pm



Join Youth MOVE Detroit in a Festive Meet & Greet Networking Experience

> FREE ADMISSION Includes: skates, pizza & drinks

**Barbie vs Ken Costume Contest!** 

Text "SKATE" to RSVP (313) 348-1169

## **STATEWIDE** 2024**YOUTH SUMMIT**

# **NEW DATE AND LOCATION**

## **10AM-3PM** WESTLAND CITY HALL 36300 Warren Rd, Westland, MI 48185

# **IT'S GIVING REAL LIFE!**

Calling all youth and young adults! Join us for our annual Statewide Youth Summit! We're hosting a day of workshops focusing on topics and skills to engage youth on realistic expectations and skills needed for the 'real world'.

## Workshop Themes:

**SEPT 28** 

- **Cultural Awareness**
- Health, Wellness and Lifestyle •
- **Professionalism & Leadership**
- Youth Empowerment & Engagement
- Youth and Young Adult System of Care

## **Register Today!**





Questions? Contact: wcyouthunited@dwihn.org

#### 2023-2024 Ruth Ellis Center Virtual SOGIE Training Series

The Ruth Ellis Center & Detroit Wayne Integrated Health Network (DWIHN) S.O.G.I.E. free training series includes 12 CEUs through the NASW of Michigan. We encourage you to take these trainings all together, though we do offer this full series of 4 trainings (3 hours each), 9 times in FY 2024.

N/Z Family Support with S.O.G.I.E. **Inclusive Data Systems and LGBTO Children** How to Ask about SOGIE This training introduces participants to a social Systems of Care identity framework focused on sexual This training introduces participants to the orientation, gender identity and gender Family Acceptance Project's research which This training introduces participants to the expression. In addition to learning about SOGIE highlights the correlation between caregiver in the context of social identities, participants will Family Acceptance Project's research behaviors towards LGBT youth and future which highlights the correlation between also review best practices to enhance health and safety outcomes. Additionally, caregiver behaviors towards LGBT youth interpersonal and professional relationships with participants will learn about family preservation and the Ruth Ellis Center's approach to working and future health and safety outcomes. clients and peers who identify as LGBTQ+ or with families of LGBTQ+ youth. Additionally, participants will learn about have diverse/expansive S.O.G.I.E. family preservation and the Ruth Ellis Objectives of this course include: Center's approach to working with families understanding why we are discussing S.O.G.I.E. **Training Dates** of LGBTQ+ youth. (statistics, evidence-based practices, personal • Feb 21 - 1:00 PM EST narratives) and understanding the difference • Mar 13 - 9:00 AM EST **Training Dates** between assigned sex, gender identity, gender • Apr 10 - 1:00 PM EST • Feb 26 - 1:00 PM EST expression, and sexual orientation. • May 15 - 1:00 PM EST • Mar 18 - 9:00 AM EST June 5 - 9:00AM EST • Apr 15 - 1:00 PM EST **Training Dates**  Sep 11 - 1:00 PM EST • May 20 - 1:00 PM EST • Feb 19 - 1:00 PM EST • June 10 - 9:00AM EST • March 11 - 9:00 AM EST • Sep 16 - 1:00 PM EST • Apr 8 - 1:00 PM EST Register • May 13 - 1:00 PM EST Register • Jun 3 - 9:00 AM EST Sep 9 - 1:00 PM EST Register To receive full credit for the training, please be sure to : 1.Use your own email account and device; 2.Be on camera and able to come off mute; 3. Attend the full session



## Ruth Ellis Center Virtual SOGIE Training Series

#### **Gender Affirming Care**

This training provides an overview of gender affirming care and transitioning (socially, medically, and legally). These practices serve to increase safety, access to resources, and mental/emotional well-being for gender diverse people. Whether a medical professional or someone who is interested in advocating for the LGBTQ+ community, participants will leave with concrete behaviors which can be implemented in a variety of roles when serving individuals with diverse gender identity and expression.



- Feb 28 1:00 PM EST
- Mar 20 9:00 AM EST
- Apr 17 1:00 PM EST
- May 22 -1:00 PM EST
  - Jun 12 9:00 AM EST
  - Sep 18 1:00 PM EST



#### SOGIE 5 Core Elements Coaching Session

These interactive sessions will introduce the essential components of creating a safe and welcoming environment for diverse SOGIE children and youth through inviting agencies to consider.

1. Organizational assessment and analysis of attitudes and

awareness of diverse SOGIE identities among children and youth. 2. Organizational policy statement regarding organizational priority to create and maintain safety and well-being for diverse SOGIE

- children, youth, and their families.
- 3. Staff training on Building Safety and asking about SOGIE provided by REC.
- 4. SOGIE data collection policies and procedures; including IT database fields and ownership and confidentiality of data to protect the safety of the child with the family.
- 5. Intake/Screening/Referral assessment and referral procedures to select supportive therapists while respecting differences in readiness to serve diverse SOGIE children and youth.

#### **Training Dates**

- Mar 19 10:00 AM EST
- May 7 10:00 AM EST
- Aug 6 10:00 AM EST

Register

Sponsored by DWIHN

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- account and device;
- 2.Be on camera and able
- to come off mute;
- 3. Attend the full session

While this is a requirement of the training, we understand that there can be barriers to this type of involvement, please reach out to the trainers ahead of time at training@ruthelliscenter.org for more information or accommodations.



## my Strength.

It's EASY to refer individuals to my Strength!

- ✓ Scan the QR Code or download the free mobile app from Apple App Store or Google Play and click the sign-up button
- ✓ Enter the appropriate access code from the list below
- ✓ Complete a personal profile and brief wellness assessment

		*
	Service Area Description	Access Codes
1	DWIHN & Provider Network Staff	DWIHNStaff
2	DWIHN Member Referral	DWIHNc
3	Non-Member Referral	DWIHNp
4	Prevention Initiatives and Services Referral	DWIHNSupport
5	First Responder Referral	DWIHN911
6	Access Center Referral	DWIHNAccess

## **SCAN TO SIGN UP**

- Open camera app on phone
- > Select the rear facing camera in Camera or Photo mode
- Center the camera on QR Code until myStrength link pops up
- > Tap the link and you will be directed to myStrength website







## **ONLINE TRAININGS ARE AVAILABLE**

Provider trainings are available at Detroit Wayne Connect, a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses. Log on at dwctraining.com.

SUD Trainings are available on Improving Ml Practices posted at www.dwihn.org.



Detroit Wayne Integrated Health Network 707 W. Milwaukee St. Detroit, Ml 48202 www.dwihn.org

24-Hour Crisis Information and Referral

800-241-4949 TDD: 866-870-2599

Customer Service

888-490-9698 or 313-833-3232 TDD/TTY: 800-630-1044 Fax: 313-833-2217 or 313-833-4280 Recipient Rights Office 888-339-5595

TDD/TTY: 888-339-5588



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